



Terms & Conditions

****All orders must include Business Name, Contact Person, Billing Address, Telephone Number, E-mail Address, Label selection and Sales Tax Number.

****All New Accounts must be shipped COD or prepaid with a check, debit or credit card. We accept Visa, Master Card, American Express and Discover. All Customers must have a state Resale Certificate on file or sales tax will be charged.

****Minimum opening order is \$200 for orders with Hillside Orchard Farms Label and \$500 for orders with private Label. We DO NOT sell mixed cases. Case quantities are listed with product prices.

****You may apply for payment terms. HOF requires a signed personal guarantee along with a credit card to backup these terms. Any account over terms will be billed to their credit card. A monthly periodic rate of 1.5% (corresponding to an annual rate of 18%) will be charged to any account past its credit terms. Any account over 15 days past due will be locked and no further shipments will be made until the account is brought current.

****All prices are FOB Tiger, GA 30576. Prices are subject to change without notice.

****All orders are shipped one of two ways. Smaller orders are shipped via Fedex Ground/UPS. Larger orders are shipped via common carrier. The decision will be made based upon weight and volume and will reflect the most economical choice. There will be charge of \$7 per pallet on common carrier orders to offset the cost of the pallet.

****Hillside Trucks will deliver on established routes. Minimum order for delivery on route is 10 cases. There will be a delivery (fuel) charge of 2%, minimum \$5. Pallet are charged at \$7, we do offer pallet exchange.

****Third Party Shipping: A \$7 charge per UPS/Fedex ground shipping box will be added to all third party shipping. Orders shipped by LTL will have an additional 10% Surcharge added plus \$7 pallet charge. Any additional charges by the Freight Company or Small Shippers will be charged back by the customer.

**** RETURNS WILL NOT BE ACCEPTED WITHOUT PRIOR APPROVAL. Contact our office within fifteen days of delivery with any return request. All authorized returns must be shipped prepaid. Private label products being returned will be assessed \$5 per case for restocking. **Product must return before credit is issued.**

****Inspect all shipments upon delivery. Notify Hillside immediately of any damages to packages or pallets. Note any damages or shortages on BOL when accepting shipment. Claims for damages or shortages of products must be presented to Hillside within 3 Business days of delivery.

****Hillside offers a 3% discount on all orders paid within 7 days of invoice date. Cash or check only. No Credit cards.

**A \$35 fee will be charged for any returned checks.

**Discount does not apply to past due accounts or discounted items.

****NOTE: Hillside Cannot provide storage for finished products. Products left for more than 14 days will be billed at a storage fee of 2% per week and will be charged unless prior arrangements have been made. Product not picked up or paid for after 30 days can be liquidated at our store without prior arrangements or notification.

*****Logos of Hillside Orchard Farms are copyrighted and cannot in anyway without the written consent of the owner and the management of Hillside Orchard Farms.